

The logo consists of a dark blue square containing the word "pinewood" in white lowercase letters, with a small orange dot above the 'i'. Below it, the words "SOUTH AFRICA" are written in white uppercase letters.

pinewood

SOUTH AFRICA

Technical FAQs

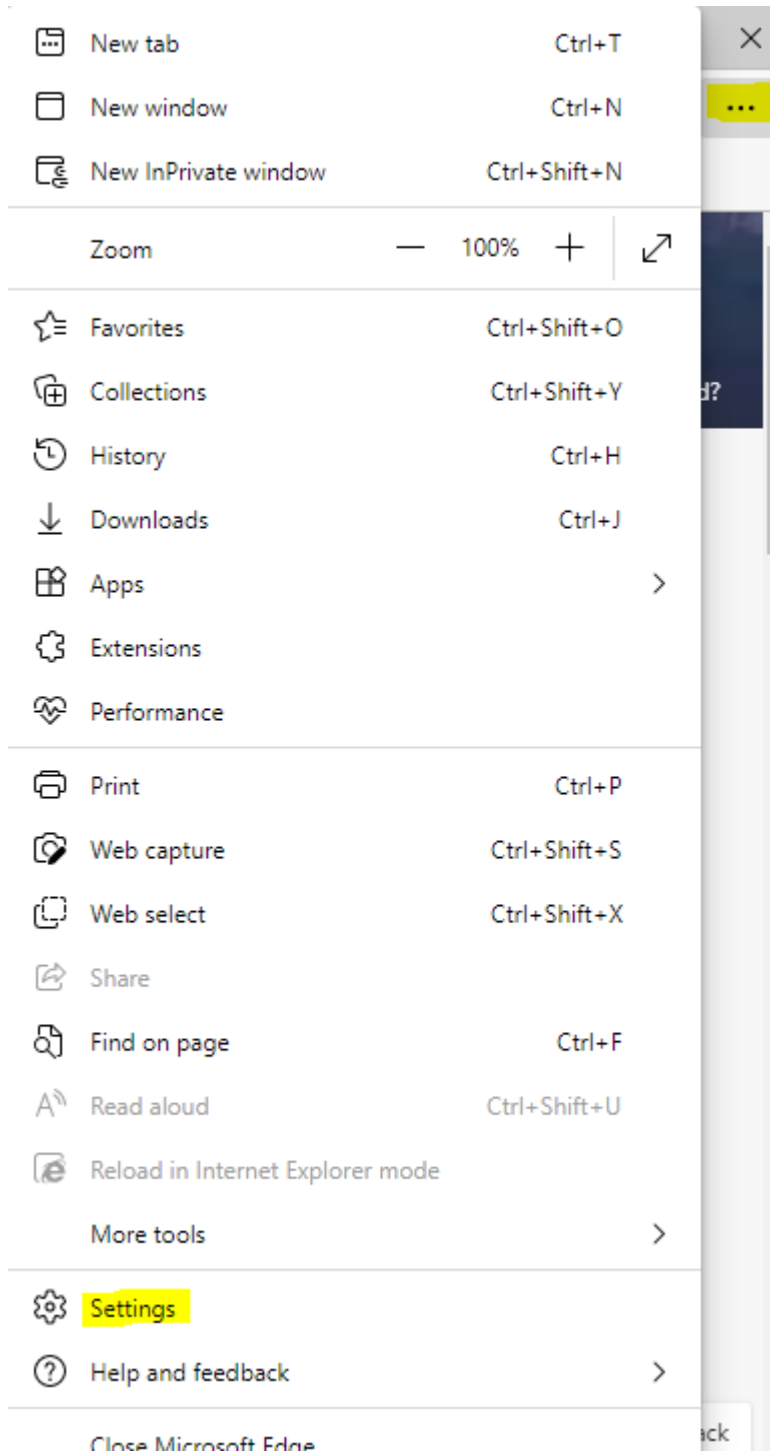
Common Technical Issues and how to fix them

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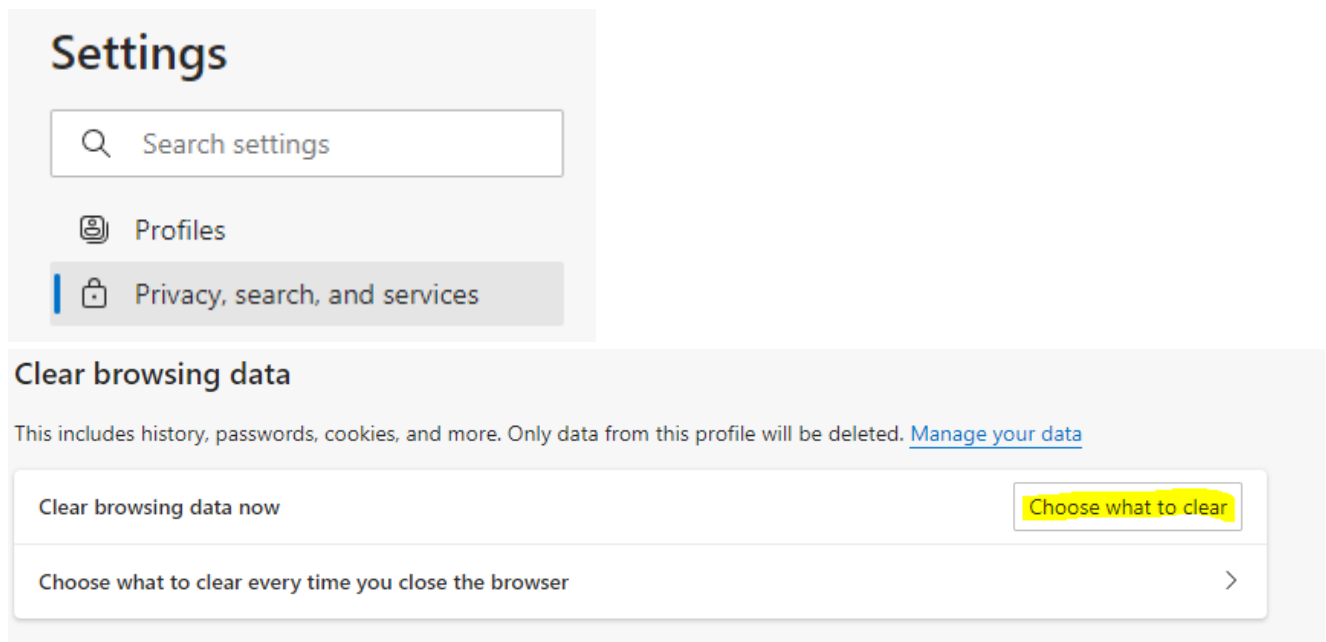
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Clearing of Cookies

With Edge open. Click on the 3 dots in the top right > Settings



Click on Privacy, search, and services > Choose what to clear > All time > Make sure all boxes are selected > Clear now



The screenshot shows the Windows Settings application. At the top, the 'Settings' title is visible. Below it is a search bar labeled 'Search settings'. Underneath are three menu items: 'Profiles', 'Privacy, search, and services' (which is highlighted with a blue bar), and another item partially visible. Below the menu is a section titled 'Clear browsing data'. A text line below the title reads: 'This includes history, passwords, cookies, and more. Only data from this profile will be deleted. [Manage your data](#)'. Below this text is a dialog box with two main sections. The first section is 'Clear browsing data now' and contains a button labeled 'Choose what to clear' which is highlighted in yellow. The second section is 'Choose what to clear every time you close the browser' and has a right-pointing chevron icon.

Clear browsing data



Time range

All time 

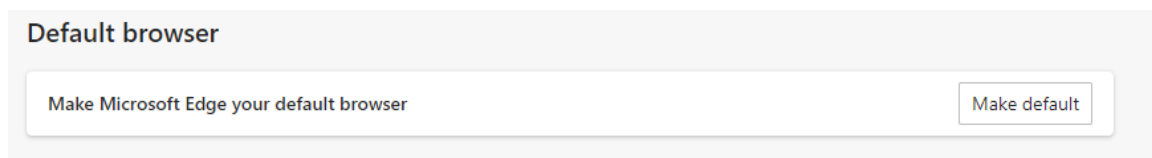
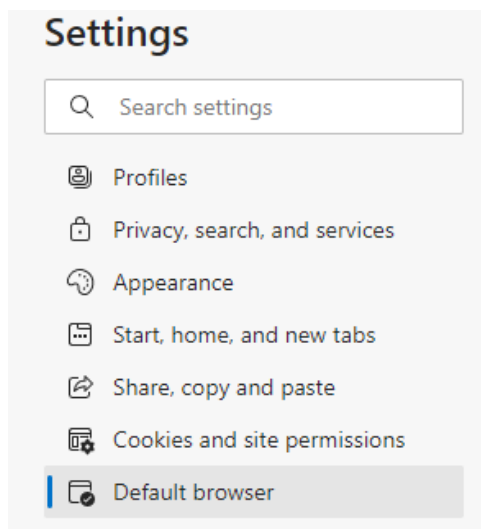
- Browsing history**
1,048 items. Includes autocompletions in the address bar.
- Download history**
None
- Cookies and other site data**
From 405 sites. Signs you out of most sites.
- Cached images and files**
Frees up less than 228 MB. Some sites may load more

[Clear browsing data for Internet Explorer mode](#)

Sync is turned off. When you turn on sync, this data will be cleared across all synced devices signed in to brandon@rj45.co.za. To clear browsing data from this device only, [sign out first](#).

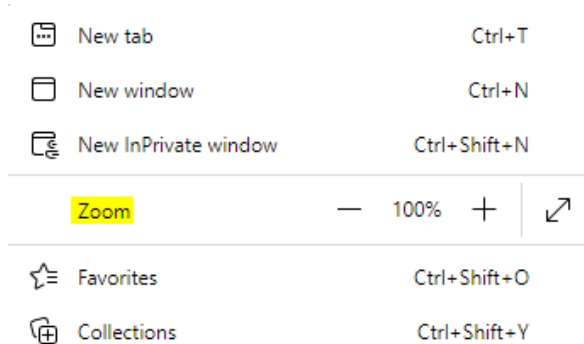
Default Browser

With Edge open, click on Settings > Default browser > Make default



Screen Display / Size

Click on the 3 dots in the top right > Select Zoom settings according to preference.



Smart Client Errors

Open Default browser settings > Make sure your URL is added correctly in the Internet Explorer mode pages section, and you've selected 'Allow'.

